

establish wastewater treatment systems.

- ◆ We have helped numerous manufacturing facilities understand and complete EIQs and construction and operating permits.
- ◆ We have performed on-site compliance assistance, including environmental assessments for wood processing facilities, rock quarries, printers and others.
- ◆ We work with businesses interested in Environmental Management Systems.

Missouri Department of Natural Resources

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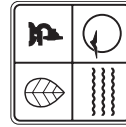
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E-mail:

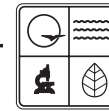
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Missouri
Department of
Natural Resources

Business Assistance Unit

Outreach and
Assistance Center

Environmental
Assistance Office

The Business Assistance Unit

The Business Assistance Unit is part of the Environmental Assistance Office (EAO), a non-regulatory service of the Department of Natural Resources. EAO's mission is to provide information, assistance and training to business owners, farmers, local governments and the general public on how to control or reduce pollution. EAO also helps people go beyond the minimum regulatory requirements to include environmental considerations as a central part of their planning and operations. EAO does this by providing technical and managerial assistance, financial planning assistance and other kinds of help, training and information.

The Business Assistance Unit aids businesses in Missouri with compliance issues for air pollution, drinking water, hazardous waste management, land reclamation, solid waste management and water pollution. Pollution prevention opportunities are provided as well. We help Missouri's businesses through workshops, including the Business Environmental Management Institute (BEMI) on-site meetings and answering questions. Much of our assistance is helping businesses complete their environmental permit applications and documents.

Our Services Feature

Information

- ◆ Provide technical assistance on air, land and water compliance issues

to more than 400 facilities or individuals every month.

- ◆ Produce and distribute guidance documents with straightforward language concerning regulatory compliance.
- ◆ Publish the *TAP Into DNR* newsletter.
- ◆ Coordinate information and assistance services with other Department of Natural Resources' programs and staff.

Assistance

- ◆ On-site assistance for Emission Inventory Questionnaires (EIQ), the Air Pollution Control Program's construction permit and operating permit applications, including assistance with MOEIS.
- ◆ Hazardous waste on-site compliance assessments.
- ◆ National Pollution Discharge Elimination System (NPDES), stormwater compliance and on-site wastewater treatment guidance.
- ◆ Assistance for businesses with their own water wells that are non-transient, non-community water supplies.
- ◆ On-site multimedia assistance.

Educational Opportunities

- ◆ Business Environmental Management Institute (BEMI) provider workshops designed to train businesses about their environmental requirements. These workshops are usually industry specific.

- ◆ Workshops for air pollution issues include how to complete permit applications, compliance and EIQ forms, and MOEIS.
- ◆ Workshops for underground storage tanks.
- ◆ Other environmental workshops as needed.

Missouri Environmental Management Partnership (MEMP)

Along with other EAO staff, we administer the Missouri Environmental Management Partnership, a program to encourage Environmental Management Systems (EMS).

The partnership has several levels of participation and each level has certain entry criteria, cooperative permitting possibilities and recognition benefits. Seeking entry is voluntary, but MEMP upholds generally recognized EMS conformance criteria as benchmarks for success and participation in the program. The conformance criteria include regulatory compliance and broader environmental goals.

Examples of Our Services

- ◆ We have helped dry cleaners, wood furniture manufacturers, printers and various other businesses understand and comply with environmental regulations.
- ◆ We have helped mobile home parks, businesses and churches